

May 2017

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Office Hours

The office will be open:
8am - 4pm Monday to
Friday

Annual BBQ

Markhaven Home for Seniors annual residents and family BBQ is scheduled for Saturday, June 10th from 12:00noon to 2:00pm in the front parking lot.

There will be 3 guests per family, and cost per guest ticket is \$5.00 each.

Please RSVP by Monday, June 5th at 3pm at the main office or with the program staff.

For further information or if you have any questions please do not hesitate to contact me at 905 201 3309 or Rasheeda.headley@markhaven.ca.

Thank you for your cooperation!

Nursing Week

May is a very important month for front-line care workers at Markhaven.

Nursing Week, 2017, is May 8-14.

It is held every year to coincide with the birthday of Florence Nightingale, the founder of modern nursing. The theme this year is Nursing: Values. Evidence. Courage. The week recognizes the dedicated registered nurses and nurse practitioners who provide quality care for their patients, clients and long-term care residents.

Personal Support Worker (PSW) Day is May19.

PSWs are the heavy lifters of the health care system and now have a day to recognize all their hard work. The Family Council would like to thank all the Markhaven Nurses, RPNs and PSWs for their dedication and hard work.





The Registered Nurses' Association of Ontario Spotlights Markhaven Home for Seniors by Lorna Campbell

On April 6, 2017 Markhaven along with Bruce County, Fiddick's Nursing Home, Holland Christian Homes and Nipigon District Memorial Hospital were announced as Long Term Care Best Practice Spotlight Organization (LTC-BPSO) pre-designates by the Registered Nurses' Association of Ontario (RNAO). The following Markhaven staff attended the all-day BPSO launch: Mike Bakewell, Executive Director, Lorna Campbell, Director of Care, Kevin McKay, Clinical Nurse Manager, Michelle Ganzon, Registered Practical Nurse, Debbie Campbell and Joan Richards, Personal Support Workers.

Best Practice Spotlight Organizations (BPSOs) are health-care and academic organizations selected by the Registered Nurses' Association of Ontario (RNAO) through a request for proposals process to implement and evaluate the RNAO's best practice guidelines.

It is a dynamic partnership that focuses on making a positive impact on resident care through evidence-based practice. Requests for proposals are released every three years. The RNAO provides support to organizations that have formally agreed to implement and evaluate multiple RNAO best practice guidelines over a three (3) year period.

As part of this dynamic partnership with the Registered Nurses Association of Ontario, Markhaven will implement multiple evidenced-based guidelines. This will provide our nursing staff with the latest research evidence in resident care so that they can provide the highest quality of care and the best outcome for the person served.

Over the next three years Markhaven Home for Seniors will implement 3 Best Practice Guidelines;

Person – and – Family Centered Care

Promoting Continence Using Prompted Voiding

Prevention of Falls and Fall Related Injuries in the Older Adult

Should all the deliverables be met over the next three years, along with evidence of improved resident health outcomes Markhaven will be designated a Long Term Care Best Practice Spotlight Organization (LTC – BPSO).



Program Department



May Activities!

Outing to Lionels Farm

When: May 4

Time: 10:00 am-12:00 pm

Seeds away with Sean

When: May 8

Time: 10:30 am

Where: Neely Auditorium

Mother's Day Celebration

When: May 12

Time: 2:30 pm

Where: Neely Auditorium

Exotic Animals

When: May 19

Time: 2:30 pm

Where: Neely Auditorium

Residents' Birthday Party

When: May 31

Time: 2:30 pm

where: Neely Auditorium

June Activities!

Making Ice Cream with Sean

When: June 6

Time: 10:30 am

Where: Neely Auditorium

Exotic Animals

When: June 9

Time: 2:30 pm

Where: Neely Auditorium

Father's Day Celebration

When: June 16

Time: 2:30 pm

Where: Neely Auditorium

Aviation Presentation

When: June 19

Time: 10:30 am

Where: Neely Auditorium

Residents' Birthday Party

When: June 28

Time: 2:30 pm

where: Neely Auditorium

Note:

For further information on upcoming scheduled activities and special events, please visit Markhaven's website under "Markhaven Services".

Additionally, our monthly activity calendars are posted on the bulletin board in each unit and activity room. Additional communications are posted in the elevators and the main floor North-East corridor.

Management Team

To reach any manager, please call 905-294-2233 and then the appropriate extension.

Executive Director: ext. 3304

Mike Bakewell
Mike.bakewell@markhaven.ca

Director of Care: ext. 3303

Lorna Campbell
Lorna.campbell@markhaven.ca

Director of Program Services: ext. 3409

Rasheeda Headley
Rasheeda.headley@markhaven.ca

Chaplain: ext. 3404

The role of Chaplain is temporarily vacant.
chaplain@markhaven.ca

Director of Support Services: ext. 3307

Arjun Sathyaseelan
arjun.sathyaseelan@markhaven.ca

Resident Services Coordinator: ext. 3308

Brenda Wilson
resident.services@markhaven.ca

Maintenance Manager: ext. 3305

Stephen Lowe
maintenance@markhaven.ca

Director, Fundraising & Volunteers: ext. 3401

Laurie McClelland
laurie.mcclelland@markhaven.ca

Office Manager & HR Coordinator: ext. 3301

Andrea Firth
andrea.firth@markhaven.ca

Employee of the Month

Congratulations to Bhavi Patel from the nursing department who was named as April's employee of the month. Thank you for your hard work and dedication Bhavi!

Thank you to our volunteers

In honour of National Volunteer Week, please join us in recognizing and thanking our volunteers for their outstanding contribution to our Home.

Our volunteers brighten up each and every day with their kindness and compassion and their ready smiles and energy. They get to know our residents and know how to bring smiles to their faces and make each day a little more enjoyable and cheerful. Often when volunteers have to move on, they let us know how much their time here has meant to them and how attached they have become to the residents. We have many volunteers who come back to visit after they leave or even come back to volunteer when they can.

Other volunteers, who don't have the pleasure of spending time directly with our residents, help out in other ways such as reception, office work, and environmental services. They help to make each day at Markhaven run a little more smoothly and to get time-consuming tasks completed.

Our Chaplaincy volunteers continue to make regular visits to our Home, providing vital church services and support to our residents. This essential service makes a world of difference in enriching the lives of our residents.

So we would like to thank our volunteers from the bottom of our hearts. They are an integral part of Markhaven and make a positive, significant impact each and every day.