<u>Markhaven Newsletter</u>

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www.markhaven.ca

July 2025



Message from our Executive Director

Dear Families,

We hope you are all enjoying the summer and staying cool in this heat and humidity!

We want to update you on a few important changes to enhance the safety and well-being of our residents. Following a recent Ministry inspection, we will be installing keypads on all doors leading to the outside, including our balcony doors. This measure is designed to improve security for everyone. While you'll still use your key cards to enter the building, the keypad will be used for exiting.

Please be mindful of anyone around the doors when entering or exiting and avoid letting anyone in or out with you. If you see someone trying to exit with you, please alert a staff member right away. Many of our residents, though they appear well, may have cognitive impairments, and your vigilance will help us ensure their safety.

Additionally, if you or a family member plan to take a resident outside—whether for an outing, to sit outside, or for an appointment—you will need to sign them out when leaving and sign them back in upon returning.

We also have some exciting events coming up!

Staff Appreciation BBQ: On August 13th, we will be hosting our annual Staff Appreciation BBQ to celebrate and thank our dedicated team for their hard work and commitment to caring for your loved ones.

Family BBQ: On August 27th, we will hold our annual Family BBQ. Last year's event was a huge success, and we can't wait to enjoy another wonderful afternoon of food, games, and fellowship with all of you. If you plan to attend, please sign up with Yameng so we can ensure enough food for everyone.

Thank you for your ongoing trust and support. It is a privilege to care for your loved ones, and we are always here to listen and assist. If you have any questions or suggestions, please don't hesitate to reach out to a member of our team.

God Bless, Janice Pitts - Executive Director

JULY PROGRAMS

July 1 | 2:30

Canada Day Celebration

July 2 | 2:30

Roman Catholic Mass

July 3 | 10:30

Seated Mobility

July 8 | 2:30

Seated Boxing

July 9 | 2:30

Down to the Memory Lane

July 10 | 2:30

Music with Ruth Onley

July 11 | 2:30

50s' and 60s' Disco Party

July 15 & 28 | 2:30

Book Club

July 16 | 10:30

Entertainment with Emilio

July 21 | 12:00

Diner's Club: Fish & Chips

July 22 | 18:30

Wine and Cheese

July 23 | 10:30

Birthday Bash

Markhaven

"The Little Home With A Big Heart"

Markhaven is dedicated to providing high standards of care in a safe and social environment. We believe in providing superior care, driven by compassion and empathy, as we continue to develop our practices through our mission, vision, and values for our residents, families, and friends.

We strive to provide excellent service for residents of every culture in a supportive, caring Christian environment, and to maintain a high level of dignity and individuality. With your continued support we plan to be here for you and your families for many years to come.



-What They Say-

"I'm happy. I feel this is the place to go when needed. I like the atmosphere; people are happy, and the staff are friendly and accommodating. I highly recommend Markhaven."

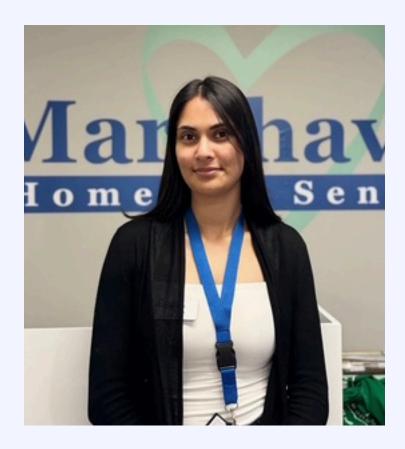
Ernesto Arevalo Markhaven Resident

We would like to inform you that our Dietary Manager -Tanya
Bahnesli-Roldan, will be going on maternity leave.

We wish her all the best and send our heartfelt blessings as she embarks on this beautiful new chapter in her life.



Let's welcome our IPAC Nurse Fatema Shaikh





Nursing Update

RNAO/BPSO

BPSO Steering Committee

We are in the process of launching our **BPSO Steering Committee**, comprised of our current BPG Champions. This group will:

- Lead planning and implementation of BPG initiatives
- Monitor progress and provide peer support
- Meet monthly to share insights, address challenges, and celebrate success





Next BPG Focus: Transitions in Care and Services

Implementation of the *Transitions in Care and Services*Best Practice Guideline is scheduled to begin soon.

August 6 – Gap Analysis

Fall 2025 – Action plan rollout based on findings

This initiative will help enhance coordination and safety during transitions within and between care settings.



As a proud BPSO-designated home, Markhaven continues to uphold and expand its commitment to implementing and sustaining evidence-based best practices in resident care. This is a key step in ensuring the highest standards of service and outcomes for those we support.

Champion Development – Growing Our BPG Team

We're thrilled to announce that **five new Best Practice Guideline (BPG) Champions** completed training in April — bringing our total to **14 Champions**!

To meet RNAO's new requirement, we are:

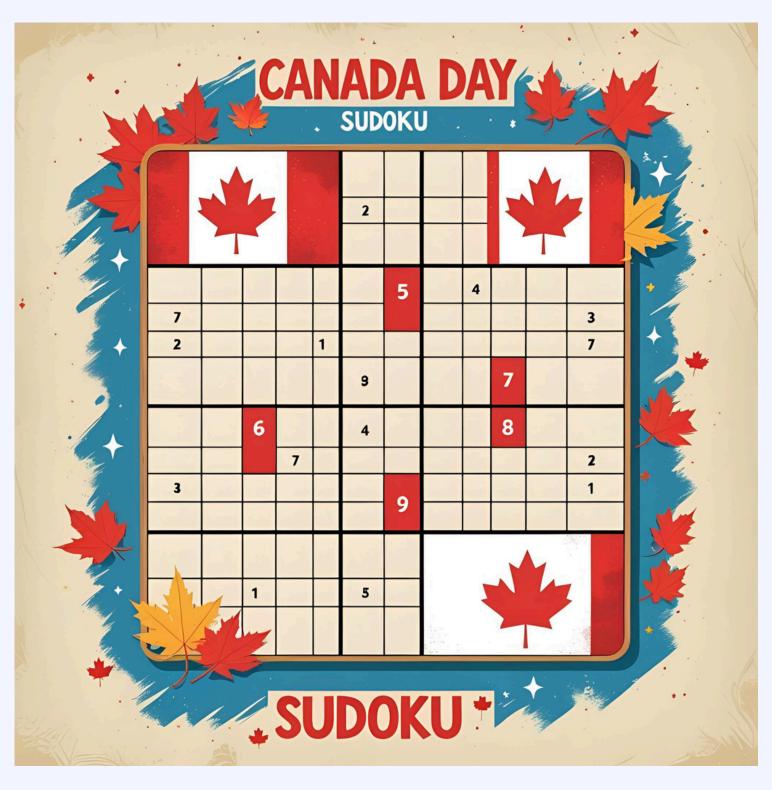
"# Actively recruiting
across all departments
"#nboarding new
champions via RNAO's
eLearning modules
"# Aiming to add at least
two new champions each
month

Practice Spotlight Organization Update

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-HAPPY CANADA DAY-



Canada Day







Captured Moments



Evening Games



Markham Federation of Filipino Performance



Physical Games



Crosswords



Markham Federation of Filipino Performance



Dominoes



Strolls



Physical Games



Captured Moments June 2025



Garden Visits



Woodworking Club



Horticulture Therapy Gardening Basket Day



Entertainment with Emilo



Woodworking Club



Horticulture Therapy Gardening Basket Day



Arts & Crafts



Woodworking Club



Garden Visits

Burds Fising Outing June 2025





















MARKHAVEN - New Hires



PSW



Laundry Aide









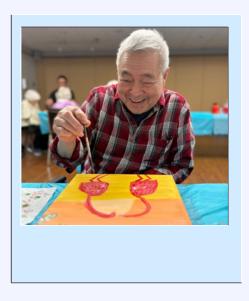


Mathi Sivanathan June 2025

Younh at Heart June 2025







Our monthly painting class—it's a fun way for residents to get creative and pick up some cool painting tips along the way.

July 2025 Birthdays



Let's wish a Happy Birthday to our Dear Residents

Patrick Duncan - July 04 Sheila Baron - July 12 Joyce James - July 14 Cherry Lune - July 18 Maureen Bushell - July 20 Margareth Terentiuk - July 23 Patricia Bowe - July 28

Spiritual Corner

Reflection:

On this Day, we pause with grateful hearts to honour the seniors who now reside in retirement homes—men & women who once stood tall through life's storms, who worked tirelessly for their families, and who served their country and communities with steadfast devotion.

These are the ones who taught us how to ride a bike, who stayed up late to help with homework, who held steady hands through uncertain times. They faced hardship with quiet strength and made sacrifices that were often unseen but deeply felt. In the chapters of their lives, they have written stories of courage, love, discipline, and faith—stories that have shaped who we are today.

Though their pace may now be slower, their wisdom runs deep. Though the world around them may have changed, their legacy remains unshakable. We remember not only what they did, but who they are—pillars of love, endurance, and grace.

Prayer:Heavenly Father,

Today we lift up in prayer the seniors who now dwell in retirement homes. May they feel deeply remembered and honoured for all they have given—their labour, their love, their loyalty. Thank You for the countless ways they've blessed our lives through their hard work, patience, and the values they instilled in us.

Lord, we ask You to continue to surround them with Your light and peace. Let them never feel forgotten, but instead cherished and respected. May their hearts be filled with comfort, their bodies with strength, and their minds with joyful memories.

Bless their days with warmth, companionship, and dignity. Let them feel Your presence as a constant source of hope and serenity. And may we, their children, friends, and loved ones, always find ways to show our gratitude—not just in words, but in visits, in gestures of love, and in honoring the path they paved for us.

Amen.

Seasons & Supper

Authentic Canadian Poutine Recipe

- The fries: Made with thick-cut, Russet potatoes that are soaked and double fried to create a tender, creamy interior and golden crispy exterior. Frying your French fries twice might sound like a lot of work, but is easy and essential. The first fry at a lower temperature cooks and softens the potatoes and the second fry at a higher temperature creates the coveted golden, crispy crunch.
- The gravy: A multi-dimension beef gravy lightened up with chicken broth and punched up with splashes of vinegar, ketchup, Worcestershire sauce and hand-picked seasonings. The gravy is flavorful and laced with just enough tangy sass as to not overwhelm the fries and cheese curds. It's also thick enough to pool and hang on the fries and not slide right off.
- The cheese: Chunks of room temperature cheese curds allow them to soften under the heat of the steamy gravy.



What Is Poutine?

Poutine is a Canadian dish consisting of French fries and cheese curds, all slathered in gravy. It was created in the 1950's and it's most strongly associated with Quebec.

Highlights of Upcoming Events













*Note: we now accept the Canadian Dental

Care Plan (CDCP)